

**South Coast Education  
Service District**

Code: **KL**  
Adopted: 4/08/97  
Readopted: 7/10/07  
Reviewed: 12/12/18  
Readopted: 5/14/19  
Orig. Code(s): KL

## **Public Complaints**

Members of the public, parents, staff and students are encouraged to make their concerns known to the ESD and to give the ESD an opportunity to review those concerns and respond to them. Complaints about instructional materials, staff members, alleged violation of state standards or retaliation against a student or a student's parent who in good faith reported information that the student believes is evidence of a violation of state and federal law, rule or regulation, should approach the principal and, if possible, resolve the problems at this level.

Whenever a complaint about personnel is made directly to the Board as a whole or to a Board member as an individual, it will be referred to the superintendent for study and possible solutions.

The complainant must follow the complaint procedure as outlined in administrative regulation KL-AR - Public Complaint Procedure.

END OF POLICY

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**Legal Reference(s):**

[ORS 192.610 to -192.690](#)  
[ORS 334.125\(7\)](#)

[ORS 659.852](#)  
[OAR 581-022 2370](#)

Anderson v. Central Point Sch. Dist., 746 F.2d 505 (9th Cir. 1984).  
Connick v. Myers, 461 U.S. 138 (1983).